# **APPOINTMENT PANEL**

ABERDEEN, 14 February 2018. - Minute of Meeting of the APPOINTMENT PANEL. <u>Present</u>:- Councillor Laing, <u>Convener</u>; and Councillors Allan, Alphonse, Boulton, Donnelly, Jackie Dunbar, Flynn, Samarai and Wheeler.

Also in attendance: Angela Scott, Chief Executive, Lesley Strachan, HR Business Partner, Iain Robertson, Democratic Services and Nick Raper, Consultant, Penna.

#### CONFIDENTIAL INFORMATION

The press and public were excluded from the meeting in terms of Section 50A 3(b) of the Local Government (Scotland) Act 1973.

# MINUTE OF PREVIOUS MEETING

**1.** The Panel had before it the minute of its previous meeting of 1 February 2018.

# The Panel resolved:-

To approve the minute as a correct record.

#### **JOB PROFILE**

**2.** The Panel had before it the job profile for the post of Chief Officer of Customer Experience.

### The Panel resolved:-

To note the job profile.

# POST OF CHIEF OFFICER OF CUSTOMER EXPERIENCE

**3.** With reference to the minute of its meeting of 1 February 2018, the Appointment Panel met to interview the candidate for the post of Head of Chief Officer of Customer Experience.

The Panel interviewed the candidate that had been short-leeted for the post, following which the outcomes of the full range of assessment information relevant to the applicant was considered.

### The Panel resolved:-

To offer the post of Chief Officer of Customer Experience to Jacqui McKenzie, subject to satisfactory checks being undertaken, including references.

- COUNCILLOR JENNIFER LAING, Convener.